



Procare Integrated Health and Transport
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PROCARE INTEGRATED HEALTH AND TRANSPORT HELPS IMPROVE MARYLAND'S STATEWIDE MEDICAL ASSISTANCE TRANSPORTATION SYSTEM

BALTIMORE, MD – April 30, 2015 – Procare Integrated Health and Transport, a full-service commercial ambulance and wheelchair van transportation company, announced today that it has taken the lead on a collaborative initiative to improve the Maryland Medical Assistance transportation system.

In late 2014, the Maryland Department of Health and Mental Hygiene (DHMH) led a meeting attended by several commercial ambulance services, hospitals, nursing homes and other facilities to gain a better understanding of the concerns in the Medical Assistance transportation programs throughout the State. The meeting was also attended by State Delegate Eric Bromwell, Chairman of the Health Facilities and Occupations Subcommittee. As a result of the meeting, it was determined that one commercial transportation organization would be needed to lead a collaborative effort to provide the State with recommendations for improvements. Procare accepted the challenge set forth by Bromwell and the DHMH to lead this effort.

Over the next several months, Procare collected the thoughts and ideas from many commercial services throughout the state and developed a comprehensive document for review. On March 18, 2015 several of the commercials came together at the Maryland Institute for Emergency Medical Services System (MIEMSS) for a review of the document led by Procare. As a result of those discussions, Procare finalized a Top 10 list of recommendations and presented them at a meeting on March 25, 2015, attended by DHMH and all county Grant Managers, as well as the participating commercial services.

Laura George, Director of Business Development for Procare summarizes the recommendations as, "imperative to establishing consistency in the management of the Medical Assistance programs in each county across the state – including the elimination of unnecessary paperwork – which will result in lower costs system wide, helping to make the program more sustainable."

"Optimizing efficiencies in this changing healthcare environment is critical to meeting Triple Aim Goals," states Debbie Ailiff, President and CEO of Procare. "The participation of each commercial organization in this collaborative effort is a testament to the strong leadership within our industry. We are honored to have this opportunity to bring about positive changes to the State of Maryland."

Procare will continue its work to improve the Maryland Medical Assistance transportation system in order to benefit its patients and the facilities where they reside. The County Grant Managers are currently reviewing Procare's recommendations and will provide a response in the coming weeks.

About Procare Integrated Health and Transport (<http://www.procareambulance.net>) - Procare Integrated Health and Transport, formerly Procare Ambulance of Maryland Inc., is a commercial service providing emergency and non-emergency ambulance and wheelchair van transportation throughout the State of Maryland 24 hours a day, 7 days a week. Procare's staff includes highly skilled and compassionate teams of Registered Nurses, Critical Care Paramedics, Paramedics, Emergency Medical Technicians and Emergency Medical Dispatchers. Procare has been certified as a Minority Business Enterprise by the Maryland Department of Transportation for the second consecutive year, making it the only full-service, woman-owned ambulance transportation company to be certified as minority owned and the only woman-owned company to be certified in two areas: ambulance transportation and special needs transportation. For more information, visit www.procareambulance.net.

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